



Yurts & Sqrts Terms and Conditions

Cloudhouses Ltd Terms and Conditions for the Supply of Accommodation for Hire

1. Formation of the Contract

1.1 Submission of a reservation (following registration) through www.yurtsandsqrts.com constitutes an offer by you to reserve the accommodation specified.

2. Payment Terms and Process

2.1 The total price of the accommodation and the acceptable methods of payment will be stated on the booking page of yurtsandsqrts.com

2.2 Payments by credit or debit card are accepted via "PayPal" following the [http](http://) link on the confirmation of reservation/invoice email.

2.3 Immediate payment is required in full for the accommodation reserved. On receipt of the confirmation of reservation/invoice email.

2.4 Invoices outstanding after a 3 day period are liable to lose their reservation without notice from Cloudhouses Ltd.

2.5 On arrival at the event (check-in) a credit card will be required from which a returnable damage deposit of £50.00 will be reserved or deducted.

This will be returned/re-imbursed to you following approval by our staff at check-out.

Cancellation

3.0 If you cancel the booking after payment has been made we make no assurance that a refund will be made. Cloudhouses Ltd may endeavour to re-book your reservation to another party, and if successful will make a refund for the full amount minus a 10% administration charge and minus any applicable banking or merchant handling fees. Any refund sanctioned will be made via PayPal or by posted cheque at our discretion.

3.1 In the event that the festival at which your accommodation hire has been booked should not take place, Cloudhouses Ltd will inform the accommodation provider and request that a refund is made directly to you.

4.0 The Accommodation

4.1 You will have access to the accommodation as detailed on the specific pages of www.boutiquecamping.net relating to your reservation. Acceptable check-in and check-out times will be specified. Access to your accommodation outside of these times may be limited or refused.

4.2 If you fail to vacate the accommodation by the requisite time and/or fail to leave the accommodation in an acceptable condition and state of repair then you agree to forfeit the deposit element of the total charge you paid for the accommodation.

5. Any rules and regulations relevant to your stay in the accommodation on offer will be available for you to read at the check-in reception

6. Information Provided by You and Data Protection

6.1 You must register through www.yurtsandsqrts.com in order to submit a reservation and commence booking for accommodation hire. Failure to detail required information accurately (eg. contact telephone numbers) may mean that your reservation is not confirmed or accepted.

6.2 You must accurately state the number of people for whom you are booking accommodation. Recommended occupancy levels are detailed on pages of www.yurtsandsqrts.com You should not plan to exceed our recommended maximum occupancy levels as access control will be managed to the accommodation areas based upon your guest numbers.

6.3 Cloudhouses Ltd uses a secure third-party server to manage your reservation and invoicing. Payments may be made on-line via "PayPal" (account not required) following instructions on your invoice. Some email SPAM filters may hinder our communication with you, ensure you use a suitable email address.

6.4 Data Protection Policy: Although our service is exempt from registration with the Data Protection Register, in accordance with the Data Protection Act 1998 we will follow their key principles in managing and holding your personal details for our own limited purposes, in order to provide our service to you.

7. Cloudhouses Ltd will hold your data securely and not pass your personal information on to any other parties unless demanded and required to under English Law.

8. Governing Law

8.1 The contract of service will be governed by English Law.